



Carol Westrop, Head of Legal Policy 20 April 2020

## SRA Standards and Regulations





Revised principles



New codes of conduct for individuals and firms



Authorisation rules including price transparency and logo



Simplified accounts rules



New practising flexibility

#### So: 25 November 2019 .....



- What did we do beforehand to get ready?
- How do we think the launch went?
- What are the issues arising?
- What next?

# Getting ready ...



- Internal training
- EART pilot
- External engagement
- Guidance and document review
- Website review and new design

#### The launch itself ....



- Overall we feel it went well
- Ethics helpline very busy
- Few minor glitches with broken links on website content etc

## Issues arising ....



- Early days
- Range of responses
- Clarification/ guidance needed in some areas eg:
  - Publicity
  - Client identification
  - Conflicts of Interest

#### What next ...



- New areas for guidance and other improvements
- Possible consultations on key issues
- Website update easy to find /more bespoke content
- Development of the Solicitors Register
- Wider evaluation of reforms

#### And then Covid -19 ....



- All homeworking including our Ethics helpline and our Contact Centre
- Dealing with the questions received
- Pragmatic and proportionate response
- See <a href="https://www.sra.org.uk/sra/news/coronavirus-update/">https://www.sra.org.uk/sra/news/coronavirus-update/</a>
- More regular updates by email

#### Some common Covid 19 Q and As



Virtual witnessing /wills

Accounts rules – promptly and accountant reports

Undertakings

AML issues

#### Some common Covid 19 Q and As



 Education and training issues – see separate Q and As at https://www.sra.org.uk/sra/news/coronavirusquestions-answers/

PII issues

# Longer term impacts



Monitoring risk and financial instability issues

Reporting to us – obligation in our Code for Firms

 See also our reporting guidance: https://www.sra.org.uk/solicitors/guidance/ethics-guidance/reporting-notification-obligations/



### Questions / issues ?