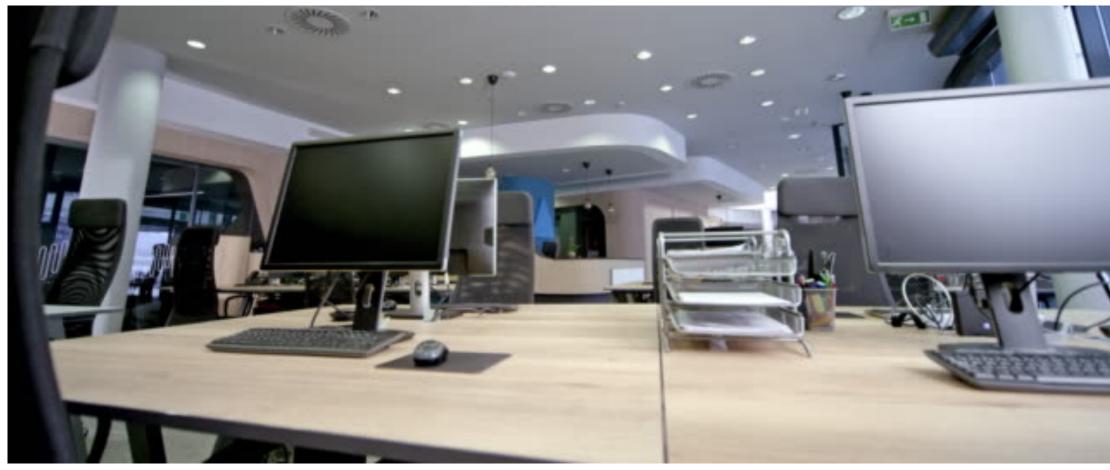
The future of work & operating post COVID-19



A BLANK SLATE





THIS IS NOT THE NEW NORMAL

- Exclusive home working
- No office
- Emergency infrastructure
- Limited training
- Furlough
- No relief
- Care responsibilities
- Supervision and training





BENEFITS

Employees:

- Upskilling
- No commute
- More money in pocket
- Work/life balance
- Customisable office
- New future

Employers:

- Blank slate
- Upskilling
- Office space
- Lower overheads
- Reassessment of needs
- Productivity
- Try before you buy flexible working





"I can prove it or disprove it! What do you want me to do?"

81% UK workers miss small talk

55% report new back pains

48% report working long, irregular hours

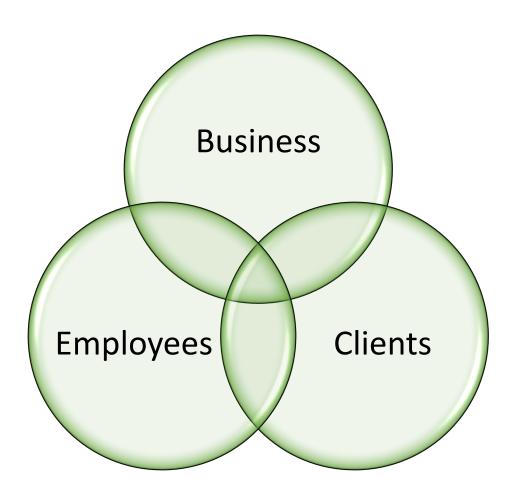
26% have continued working despite illness

67% enjoy the autonomy

65% feel valued by their employer



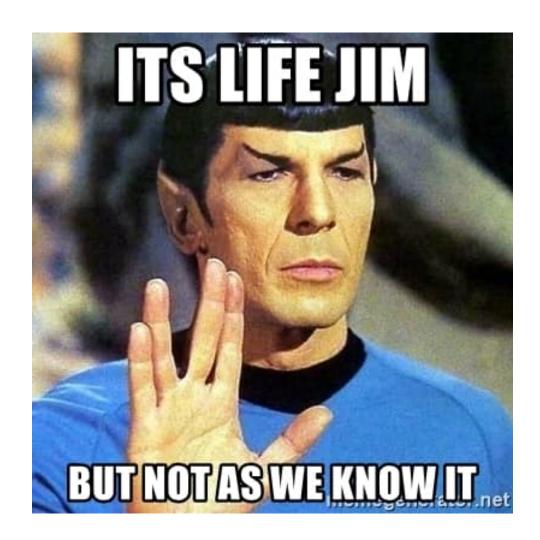
"THE MOVE TO A CONTACT FREE ECONOMY"





THE FUTURE

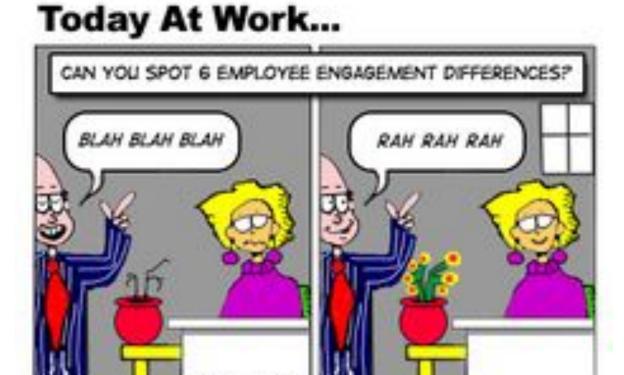
- Flexible working
- Marketing
- Office space
- Work place/client hub
- Business support/staffing
- Technology





ASK YOUR PEOPLE

- Employee engagement
- Focusing minds on return
- Lessons learned
- Managing expectations
- Change management
- Client focus groups





SURVEY

- Technology and infrastructure
- Team management and communication
- Business support
- Training needs
- Expectations





THE ROAD TO RECOVERY

- No one size fits all
- Parallel planning
- Employee roadmap
- Training
- Stay in touch











The professional body for solicitors