



Microsoft 365 Copilot

Natural Language



Large Language
Models



Microsoft Graph
- Your Data -



Microsoft 365
Apps



The
Internet

Microsoft's AI Principles



Fairness



Reliability
& Safety



Privacy &
Security



Inclusiveness



Transparency



Accountability

Microsoft Cloud — AI you can trust

Your data is **your** data.

Your data is **not** used to train the OpenAI foundation models without permission.

Your data is **protected** by the most comprehensive enterprise compliance and security controls.

Legal Industry Momentum



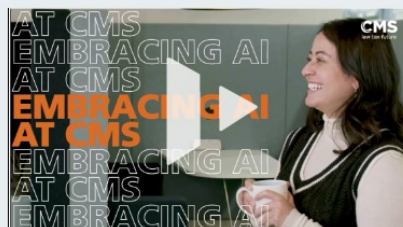
Hear from CMS employees about how we're using Copilot to improve the way we work and increase productivity:



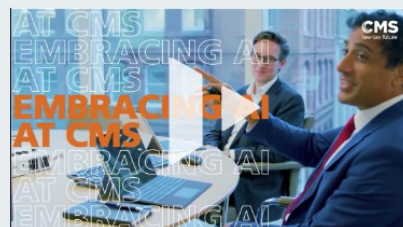
Clive Gringras, Partner & Head of TMT



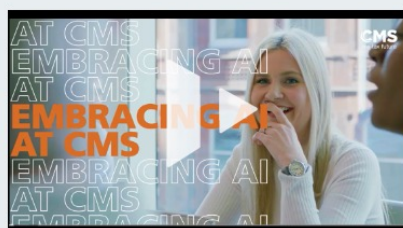
Ed Roper, Senior Associate



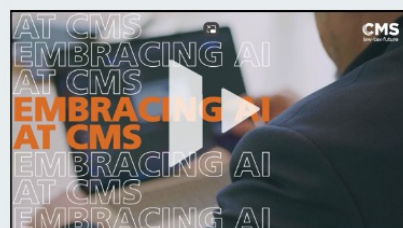
Fatima Butt, Associate



Munir Hassan, Partner & Head of Energy and Climate Change



Polly Jackson, Associate



Razvan Cretu, Director of IT

Shoosmiths
trialling Microsoft
365 Copilot

Microsoft's AI assistant will be integrated directly into the firm's Microsoft 365 environment to help streamline workflows and boost productivity and turnaround times for the benefit of Shoosmiths' client base.

AI @ THOMSON REUTERS

Thomson Reuters and Microsoft 365 Copilot

Unlocking the value of generative AI for legal professionals

CLIFFORD CHANCE

"The early signs are that people are quite blown away by the capability. We're really looking forward to what we can do with the new generation of large language models (LLMs), Azure OpenAI, Azure, and Microsoft 365 Copilot."

—Paul Greenwood: CIO
Clifford Chance

24 firms make up Microsoft UK Legal Enterprise Commercial

68% have purchased M365 Copilot

Legal scenarios

Value area	Task	Scenario description
Contract management	Review a contract received from a vendor or client	M365 Copilot can analyse the contract and highlight any clauses that are risky, non-standard, or unfavourable to the user's organization. The user can then decide whether to accept, reject, or negotiate the clauses.
	Negotiate a contract with a vendor or client	M365 Copilot can suggest alternative wording for clauses that are in dispute, based on the user's preferences and best practices. The user can then communicate the suggested changes to the other party and reach an agreement.
	Search and retrieve contracts from the repository	M365 Copilot can enable the user to search for contracts using natural language queries or filters and retrieve them quickly and easily. The user can then view, edit, or share the contracts as needed.
	Compare contracts with similar or previous versions	M365 Copilot can compare two or more contracts and identify any differences or changes in terms of wording, clauses, terms, etc. The user can then review and understand the implications of the differences or changes.
	Translate contracts into different languages	M365 Copilot can translate contracts into different languages using natural language processing and machine learning techniques. The user can then verify and adjust the translations as needed.
	Summarize contracts into key points or abstracts	M365 Copilot can summarize contracts into key points or abstracts using natural language generation and summarization techniques. The user can then use the summaries for quick reference or communication purposes.
	Merge contracts from multiple sources or documents	M365 Copilot can merge contracts from multiple sources or documents using natural language processing and merging techniques. The user can then review and finalize the merged contract as needed.
	Test contracts for readability, clarity, or simplicity	M365 Copilot can test contracts for readability, clarity, or simplicity using natural language processing and readability metrics. The user can then use the test results for editing, simplifying, or enhancing contracts.
	Generate questions or feedback based on contract content or context	M365 Copilot can generate questions or feedback based on contract content or context using natural language generation and machine learning techniques. The user can then use the questions or feedback for clarification, verification, or improvement purposes.
	Generate charts, graphs, tables, etc., based on contract data or information	M365 Copilot can generate charts, graphs, tables, etc., based on contract data or information using natural language generation and visualization techniques. The user can then use the charts, graphs, tables, etc., for presentation, reporting, analysis, etc., purposes.

Legal scenarios

Value area	Task	Scenario description
Compliance	Help review and update Compliance policies	<p>M365 Copilot can review and update the following policies for compliance purposes using natural language processing and machine learning techniques:</p> <ul style="list-style-type: none"> • Intellectual property rights (IPR) policies • Anti-corruption and anti-bribery • Trade sanctions and export controls • Labor and employment policies • Health and safety policies • Tax policies • Diversity, equity, and inclusion (DEI) policies • Customer service policies <p>The user can then review and implement the policies as needed.</p>
Legal Conflict Management	Arbitrate a claim or complaint from a customer or partner	M365 Copilot can assist the arbitration process by providing a fair and impartial platform for the parties to present their evidence, arguments, and witnesses. The user can then evaluate the case and render a binding or non-binding decision.
	Train and coach employees or managers on conflict management skills or techniques	M365 Copilot can support the user to train and coach employees or managers on conflict management skills or techniques by providing an interactive and engaging platform for the user to deliver and facilitate the training or coaching sessions, such as creating content, materials, activities, feedback, etc. The user can then enhance and assess the conflict management competencies and behaviours of employees or managers.
Litigation	Case preparation	<p>Suggesting arguments to make in a brief.</p> <p>Helping with factual research about a topic, preparing a list of questions for trial</p>
	Should you litigate or settle	By assessing some data points – outcomes from previous cases; number of judgments or settlements; the overall costs of similar matters – data analysis can give a lawyer or a legal team an objective answer to this question based on facts and historical data.
	Reasoning	Producing logical analysis given a context or knowledge base. An example here could be undertaking a regulatory gap analysis and using the technology to analyse the impact of the differences between the two pieces of legislation.



Copilot for Microsoft 365 - Outlook

Summarise an email chain

Draft emails with update or instructions

Draft talking points, kick off calls for clients

Get coaching on sensitive messages

Get coaching where English isn't your first language

Support neurodiverse employees with drafting/coaching



Copilot for Microsoft 365 - Teams

Support EA/PA with meeting minutes, summaries & actions

Reduce time spent by document processing teams on capturing meeting notes from meeting

Skip meetings to save time and use the summary/ actions

Recap part of the meeting that are complex – learning

Catch up if you join a meeting late or have to leave early

Serve global clients better by being able to translate information

Support neurodiverse employees with focusing on the meeting without having to take notes



Copilot for Microsoft 365 - Word

Summarise contracts

Query and interrogate contracts

Find any personal information in a contract

Improve quality of proposal responses

Compare contracts

Generate a chronology of events

Draft a witness statement

Summarise a list of key issues/ themes

Support employees where English isn't their first language



Copilot for Microsoft 365 - Chat

Find information easier e.g. policies, client content, HR information

Speed up legal research

Prepare to meet a client

Stay on top of ongoing activities/ actions with a client

Prepare opening questions and statement for court

Stay on top of actions

Draft an agenda for a meeting

Draft a communication



Copilot for Microsoft 365 - PowerPoint

Build client proposals faster

Improve quality of slides

Focus on the content by not starting from scratch



Microsoft

Legal TechWales

Roadshow



PURECYBER



Panel chaired by:

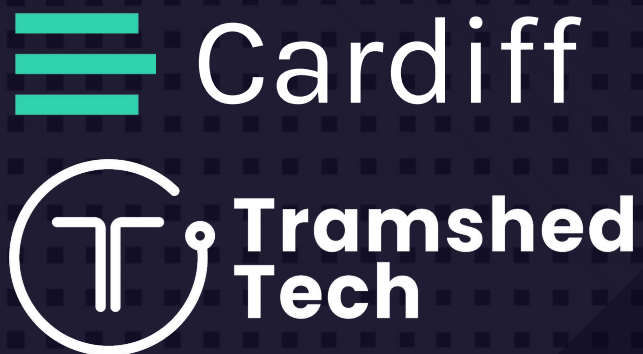
Damon Rands
CEO
PureCyber

Panellists:

- Matthew Jones, Head of SOC
- Jonathan Stock, Head of Cyber Operations
- Tomas Evans, Head of Penetration Testing
- Rhiannon Hughes, Cyber Security Executive

Legal TechWales

Roadshow



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